

Welcome to your new billing statement

1 Account Number & Payment Due Date
This is your 13-digit account number and the date your payment is due.

2 Account PIN
You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

3 Contact Us
Flexible options to help you reach us.

4 Summary
Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

5 Messaging Center
Important account information or news from Astound Broadband.

6 Payment Coupon & Balance Due
Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.


7 Payment, Charges & Usage Detail
These sections detail your payments received during the last statement period, current monthly charges, and any usage charges.

8 Taxes, Surcharges & Fees
Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.

9 About Your Cable TV Services
This section is a breakdown of the cable TV charges on your statement. This identifies how many dollars are associated for cable TV only.

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This is a sample bill for demonstration only. Specific services subject to availability.
Please contact Astound Broadband for details.



Service Location:
123 MAIN STREET
ANYTOWN, USA 12345
Account PIN: 001234

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Customer Name: JOE CUSTOMER
Statement Date: 02/01/2022
Account Number: 1234-1234567-01
Payment Due Date: 02/23/2022

3 Website: astound.com
Telephone: 1-800-746-4726
Visit: 1234 Main Avenue, Anytown, USA 12345

4 **PREVIOUS CHARGES**

Previous Balance	74.29
Payments Received	-74.29 CR
Balance Forward	0.00


CURRENT CHARGES

Bundled Services	54.99
High Speed Internet	12.95
Taxes, Surcharges & Fees	7.75
Total Current Charges	\$75.69


Total Amount Due: \$75.69

To avoid a late fee, please ensure the total amount due is received by the date listed on the statement.

Connect With Us On Social Media



Please detach and return below portion with your payment




100 Baltimore Drive Wilkes-Barre, PA 18702
Electronic Service Requested

REMITTANCE SECTION

Account Number: 1234-1234567-01
Billing Date: 02/01/2022
Due Date: 02/23/2022
Total Amount Due: \$75.69
Amount Enclosed: \$

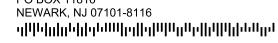
Please put your account number on your check and make payable to: RCN. We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are accepted at a Local Office, a payment center near you or at any Western Union location.


4634000001 <836>



JOE CUSTOMER
123 MAIN STREET
ANYTOWN, USA 12345-6789

RCN
PO BOX 11816
NEWARK, NJ 07101-8116





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Customer Name: JOE CUSTOMER
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7 **PAYMENTS**

The payments listed were received prior to the statement date at the top of the page. All payments received after this date will appear on your next statement.

Date	Description	Amount
01/03	Payment Received - Thank You!	-74.29 CR
		-\$74.29 CR

BUNDLED SERVICES

This section displays the monthly charges and services included in your bundle.

Date	Description	Amount
02/01 - 02/28	A La Carte Internet Package	54.99
	Gig Internet, Modem Service, Primary Dynamic IP Address	\$54.99

HIGH SPEED INTERNET

This section contains monthly data services/charges that are not part of a bundle.

Date	Description	Qty	Amount
02/01 - 02/28	Cable Modem Rental	1	12.95
	Standard WiFi	1	0.00
			\$12.95

TAXES, SURCHARGES & FEES

This section includes total taxes, fees, and surcharges on your monthly and non-monthly charges/credits. For an explanation, visit our website <https://www.astound.com/fees>.

Description	Amount
Internet Network Access and Maintenance Fee	6.97
State Sales Tax	0.78
	\$7.75